



भारत सरकार / GOVERNMENT OF INDIA
स्वास्थ्य एवं परिवार कल्याण मंत्रालय / MINISTRY OF HEALTH & FAMILY WELFARE
स्वास्थ्य सेवा महानिदेशालय / DIRECTORATE GENERAL OF HEALTH SERVICES
सार्वजनिक स्वास्थ्य (अंतर्राष्ट्रीय स्वास्थ्य) प्रभाग / PH (IH) DIVISION
भूमि पत्तन स्वास्थ्य संगठन / LAND PORT HEALTH ORGANISATION
एकीकृत चेक पोस्ट, अगरतला / INTEGRATED CHECK POST, AGARTALA
त्रिपुरा ७९९००१ / TRIPURA-799001



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F. No. LBHU/AGT.4/MISC./2024/299

Dated: - 25th November, 2025

CITIZEN CHARTER OF LPHO AGARTALA

Introduction

Land Port Health organisation (LPHO), Agartala operates at Land Port, Agartala which is situated at about 3.5 Kms from Agartala, capital of Tripura. This Land Port is situated in India- Bangladesh Border (Agartala) [counterpart region of Bangladesh is known as Akhaura].

LPHO is a sub-ordinate office under Directorate General of Health Services, Ministry of Health & Family Welfare, Govt. of India to ensure the implementation of International Health Regulations (IHR) 2005 in Land Port Agartala. This organization works under the administrative and technical control of Public Health (International Health) {PH (IH)} Section of Directorate General of Health Services, Nirman Bhawan, New Delhi. Every day, approximately 800-1000 people cross the border from both sides (Bangladesh & India) to reach their destination since its start of operation at 2013. Trade between India and Bangladesh also takes place through this Land Port.

Since its operationalization on Sept, 2022 the LPHO is working with an objective to prevent & control public health emergencies and to implement the mandates of IHR 2005 at Land Port, Agartala.

Vision

To prevent spread of disease (Public Health Emergencies of International Concern) from foreign countries to India and similarly any disease outbreak of international importance should not be transmitted from India to other foreign countries.

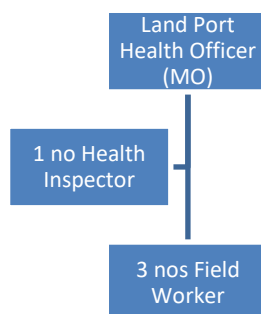
Address, Contact numbers and E-mail id:

Administrative office	Land Port Health Organization, ICP Agartala, Akhaura road, Agartala Tripura, Pin code: 799001, Mob: 0381-2986020. lbhu.agt-mohfw@gov.in, icp.lbhu.agt@gmail.com
Health counter	Passenger terminal building, ICP Agartala, Akhaura road, Agartala, Tripura. Contact Person – P. K. Pandey (HI) 9934004865. lbhu.agt-mohfw@gov.in, icp.lbhu.agt@gmail.com
Oral polio vaccination centre	Passenger terminal building, ICP Agartala, ICP Agartala, Akhaura road, Agartala, Tripura Mob: 9934004865. lbhu.agt-mohfw@gov.in, icp.lbhu.agt@gmail.com

List of Doctors

SI. No	NAME	DESIGNATION	CONTACT DETAILS & MAIL ID
1.	Dr. D. K. Choudhury, CHS (GDMO)	Head of Office & DDO	0381-2986020. lbhu.agt-mohfw@gov.in

Regular manpower available at LPHO, Agartala



Outsourced manpower available at LPHO, Agartala

SL. No.	Designation	Strength
1.	Staff Nurse	1
2.	LDC	1
3.	Health Assistant	3

Activities at Agartala Land Port Health Organisation (LPHO)

- I. Public health screening of international passengers for diseases under surveillance - suspected passengers are referred to designated health facilities.
- II. Vector surveillance and Control activities in Land Port and adjacent 400mtrs area.
- III. Training and coordination of stakeholders for Basic Life Support (BLS), Vector control, Water safety, Food safety, Sanitation etc.
- IV. Vaccination of all passengers arriving from Polio endemic countries (as per mandates of Government of India) & to children's less than 5 years (as per mandate of Tripura State Government).
- V. Drinking water & Food safety surveillance along with licensing of FBO's functioning within the Land Port & implementation of Food Safety and Standards Authority of India (FSSAI) regulations.
- VI. Surveillance of sanitation, liquid & solid waste management of Land Port.
- VII. Assistance in medical emergencies occurring at Land Port.

Health Service Providers at LPHO Agartala

Health service providers	Availability at LPHO Agartala
POE Hospital	Not available.
Referral Clinic or Hospital for OPD/IPD care	Indira Gandhi Memorial Hospital, Agartala
Designated Hospital	For infectious disease: Agartala Government Medical Collage & Govind Ballabh Pant Hospital, Agartala For Others: Indira Gandhi Memorial Hospital, Agartala
Attached Medical clinics	Health emergencies at passenger terminal are managed in Medical Inspection Room at Passenger terminal Building.
Attached Hospitals	Not available.
Attached territory care units	Not available.
Nearest PHC, CHC, GH	Nearest PHC: Paschim Bhubanban Urban Primary Health Centre Agartala (6 kms from ICP Agartala). Nearest GH: Indira Gandhi Memorial Hospital (3 kms from ICP Agartala).
Primary, Secondary, Tertiary and Quaternary care Hospital.	Nearest PHC: Paschim Bhubanban Urban Primary Health Centre Agartala (6 kilometres from ICP Agartala). Tertiary: IGM Hospital (3km from ICP Agartala).
Implementing public health measures during PHEIC	AS Per SOP of DGHS / MoHFW
Any other (may list as per POE)	Nil

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